



MNCARES

Informing Care Coordination Strategies

WELCOME TO MNCARES!

A STUDY TO INFORM
CARE COORDINATION STRATEGIES



TODAY'S PRESENTERS



Sandy Larsen
MN Community
Measurement



Bonnie LaPlante, R.N.
MDH Health Care
Homes



Steve Dehmer, Ph.D.
HealthPartners Institute

HOUSEKEEPING



Listen mode



Chat for technical assistance



Q&A



Polling



Recording available after live session



POLL:

WHAT IS YOUR ROLE IN YOUR
ORGANIZATION?

TODAY'S TOPICS

- What is MNCARES?
- What can we learn from this study?
- What is the role for clinics and care systems?
- When are the next steps?



MNCARES

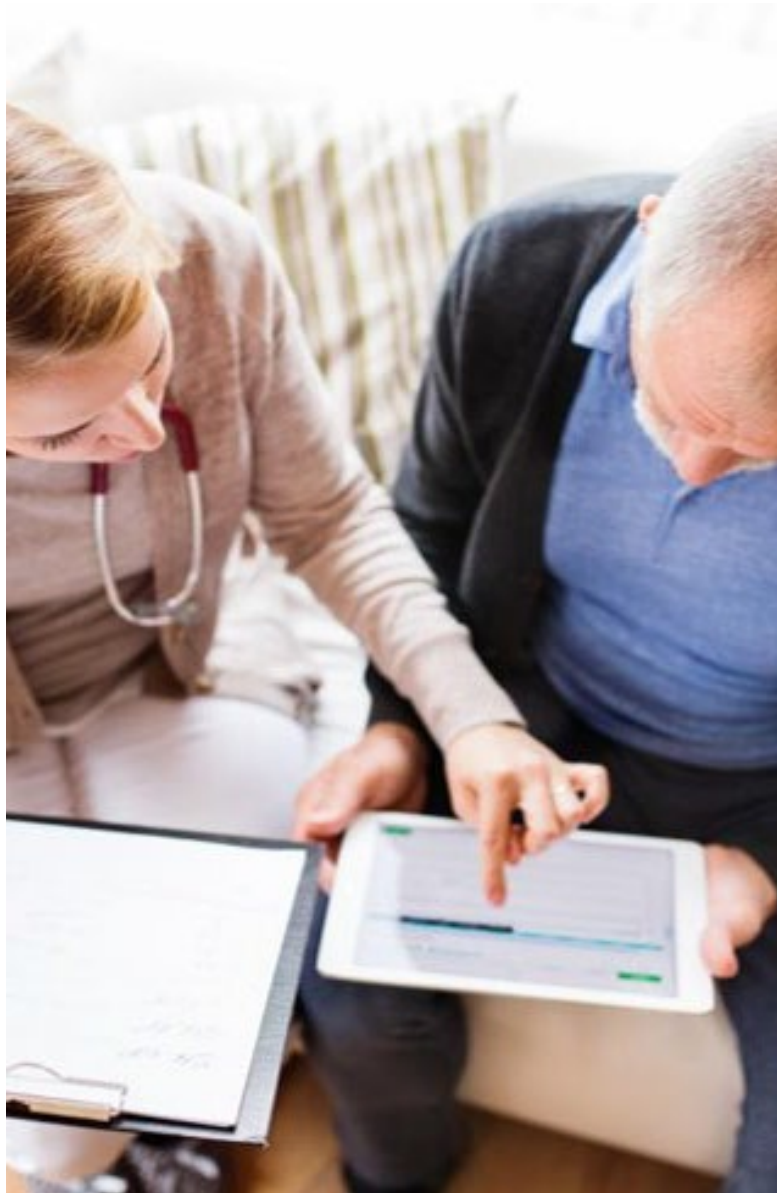
WHAT IS MNCARES?

MN CARE COORDINATION EFFECTIVENESS STUDY

TWO APPROACHES TO CARE COORDINATION



- Health Care Homes Rule Allows for Flexibility and Innovation
- Various models of Care coordination across the Minnesota
- Primarily fall into two categories
 - Medical Model
 - Social model



A BRIEF STORY ABOUT CARE COORDINATION

FROM A PATIENT'S PERSPECTIVE

MNCARES PROJECT OVERVIEW

- Minnesota Care Coordination Effectiveness Study (MNCARES)
- Official title: *Comparing Two Approaches to Care Coordination for High-Cost/High-Need Patients in Primary Care*
- Funder: Patient-Centered Outcomes Research Institute (PCORI)
- Study period: May 2020-2024

Acknowledgement: The research reported in this presentation was funded through a Patient-Centered Outcomes Research Institute® award (IHS-2019CI-15625).

COLLABORATING PARTNERS

Certified Health Care Home Clinics



Payor Organizations

Blue Cross Blue Shield of MN

MN Dept. Human Services

UCare

HealthPartners

Patients



HEALTH CARE HOMES TEAM



Joan Kindt, R.N.
Practice Improvement
Specialist



Tina Peters, R.N.
Integration Specialist



Jennifer Strickland, R.N.
Practice Improvement
Specialist

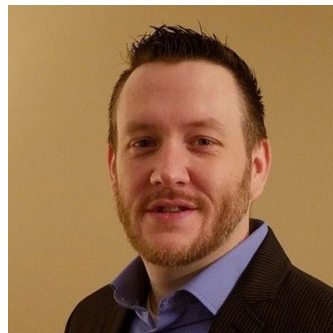
MN COMMUNITY MEASUREMENT



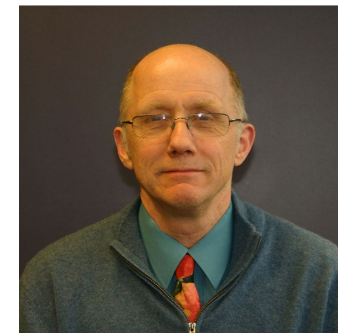
Naga Ammineni
Data Integration Engineer



Ellen Kormanik, MPH
Data Quality Specialist



Will Muenchow
Director Information Systems
& Technology



Gunnar Nelson
Health Economist

HEALTHPARTNERS INSTITUTE



Leif Solberg, MD
Sr. Research Investigator
MNCARES Co-Principal Investigator



Steven Dehmer, PhD
Sr. Research Investigator
MNCARES Co-Principal Investigator



Sarah Basile, MPH
Sr. Project Manager
MNCARES Clinic Liaison

PATIENT ACKNOWLEDGEMENT



**Clarence Jones, MEd,
CPH, CHW, CPE**
Community Health
Strategist



Makeda Norris
Consultant, Trainer
Impetus – Let's Get
Started LLC,
MNSure Navigator



Melissa Winger
Patient Advocate, HCH
Advisory Committee
Member



Phil Deering
Health Care
Improvement
Consultant

STUDY OBJECTIVES

Aim 1:

To compare the outcomes from a “nursing/medical” model” versus a “medical/social model” for patients

Aim 2:

To identify the key components of both models that are associated with better outcomes

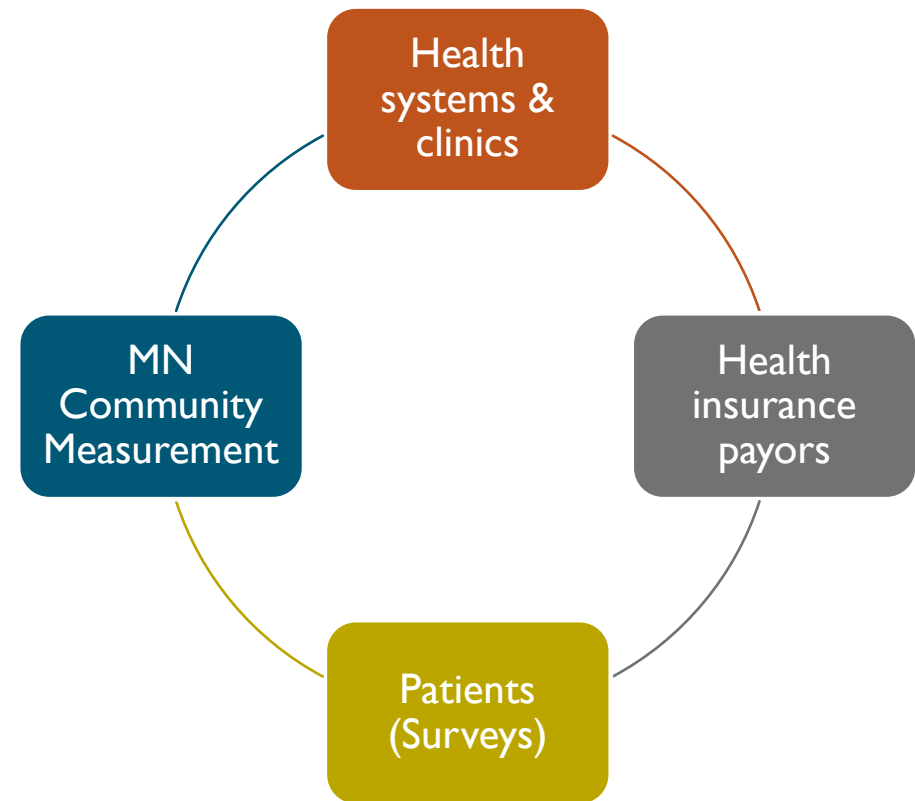
Aim 3:

To explore how other organizational, community, care process, and patient factors explain differences in the models and outcomes

STUDY OUTCOMES & DATA SOURCES

Study Outcomes

- Care Quality
- Healthcare Utilization
- Patient-Reported Outcomes



TWO GROUPS OF PATIENTS WILL BE INCLUDED

	2017	2018	2019	2020	2021	2022
Historical Cohort		Patient enrollment				
	Before care coordination outcomes	Start care coordination	After care coordination outcomes	Long-term follow-up outcomes		
					Patient enrollment	
Primary Cohort				Before care coordination outcomes	Start care coordination	After care coordination outcomes

SURVEYS TIMELINE

	2017	2018	2019	2020	2021	2022
Clinic Survey		Retrospective Assessment			Present Assessment	
Organizational Survey		Retrospective Assessment			Present Assessment	
Patient Surveys					Historical Cohort	Primary Cohort



QUESTIONS?



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WHAT CAN WE LEARN FROM THIS STUDY?



POLL:

**WHAT DO YOU WANT TO KNOW
ABOUT THE BEST WAYS TO APPROACH
CARE COORDINATION?**

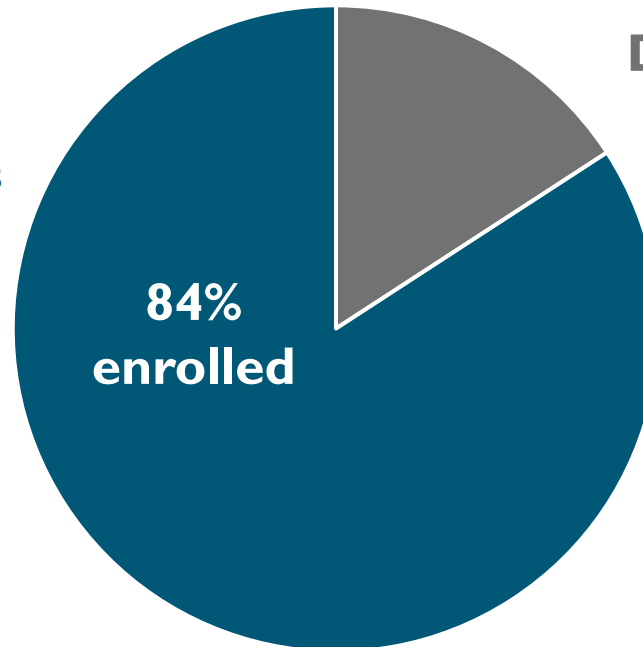


MNCARES

WHAT IS THE ROLE FOR CLINICS & CARE SYSTEMS?

CARE SYSTEM AND CLINIC PARTICIPATION

Enrolled:
335 clinics
represents 48 care systems



Declined/No Response:
63 clinics
represents 22 care systems

CLINIC ROLES



**Submit Patient
Data**



**Clinic Staff
Surveys**



**Clinic Staff
Interviews**

STUDY DATA PORTAL



Valley View Clinic #3

Steve Dehmer ▼

Dashboard

STAGING SERVER

Dashboard

Welcome, Steve !

You are logged into the MNCARES Clinic Submission Portal. The MNCARES Portal will allow you to upload and validate data required for the project. For more information on how to get started, please click [here](#) to watch the video tutorial. Click [here](#) to download the MNCARES Specification document.

Historical Submission	MNCares Submission Info	Uploaded Filename
Upload Demographic File	Submit to MNCM	MNCares Demographic File Template_Short Download
Upload Problem List File		No File Uploaded



MEASURES TO PROTECT DATA AND PATIENT PRIVACY



HIPAA



DATA
ENCRYPTION



USER ACCESS
CONTROLS



MINIMUM
NECESSARY



IRB APPROVAL



DE-IDENTIFIED
DATA



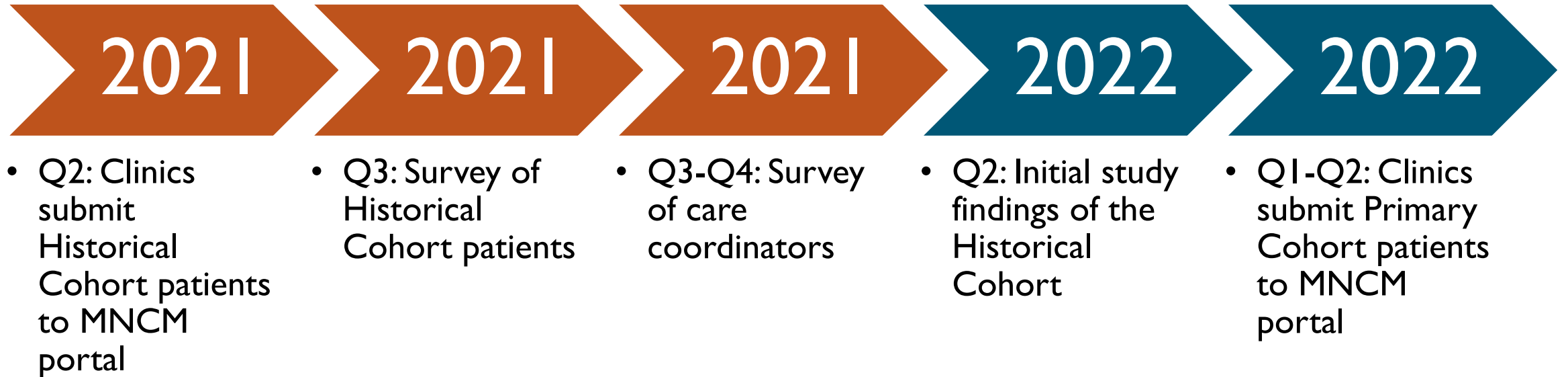
QUESTIONS?



MNCARES

WHEN ARE NEXT STEPS?

ANTICIPATED TIMELINE





POLL:

WHO AT YOUR ORGANIZATION SHOULD WE
KEEP INFORMED OF THE STUDY FINDINGS?



POLL:

HOW CAN WE MOST EFFECTIVELY SHARE STUDY FINDINGS WITH YOU?



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THANK YOU!

WE WELCOME ANY QUESTIONS:

MNCARES@HEALTHPARTNERS.COM